

RINGKASAN

Silvana Kissy Amanda. 21105520010. *“Peran Aplikasi SIAPP Dalam Pendataan Surat Penagihan Pajak Kendaraann Bermotor di UPT Pengelolaan Pendapatan Daerah Blitar”*. Fakultas Ilmu Sosial dan Politik. Program Studi Administrasi Publik. 2024. Dibawah Bimbingan Sutowo, S.Sos., M.A.P

Pajak memiliki peran penting dalam membangun dan memfasilitasi daerahnya masing-masing. Penghasilan pajak daerah berasal dari berbagai sumber, salah satunya adalah pajak kendaraan bermotor. Praktek Kerja Lapangan dilaksanakan di UPT Pengelolaan Pendapatan Daerah Blitar yang berfokus pada peran aplikasi SIAPP (Sistem Informasi Administrasi Pendataan dan Penagihan) dalam meningkatkan efisiensi pendataan dan penagihan pajak kendaraan bermotor. Aplikasi SIAPP digunakan untuk mendata, mengelola, dan mengirimkan surat penagihan pajak secara otomatis, serta menggantikan sistem manual yang rentan terhadap kesalahan.

Praktik kerja dilakukan selama satu bulan, melibatkan observasi, wawancara, studi pustaka, analisis, dan pengolahan data menggunakan aplikasi SIAPP. Berdasarkan hasil pengamatan dapat disimpulkan bahwa aplikasi SIAPP dapat mempercepat administrasi, meningkatkan akurasi data, dan memudahkan penagihan pajak, sekaligus mengurangi risiko manipulasi data berkat sistem keamanan berbasis otorisasi dan pembagian akses wilayah. Selain itu, SIAPP memungkinkan pengiriman surat penagihan secara digital, meningkatkan transparansi dan kesadaran wajib pajak. Keamanan data dijaga ketat melalui autentikasi berbasis NIP dan *password* pegawai. Aplikasi SIAPP tidak hanya meningkatkan efisiensi dan keamanan pengelolaan pajak, tetapi juga berkontribusi pada peningkatan PAD dan pembangunan daerah.

Kata Kunci : Aplikasi SIAPP, Penagihan Pajak, UPT Pengelolaan Pendapatan Daerah Blitar

SUMMARY

Silvana Kissy Amanda. 21105520010. *“The Role of the SIAPP Application in Collecting Motor Vehicle Tax Billing Letters at the Blitar Regional Revenue Management Unit”*. Faculty of Social and Political Sciences. Public Administration Study Program. 2024. Under the Guidance of Sutowo, S.Sos., M.A.P.

Taxes have an important role in developing and facilitating their respective regions. Local tax income comes from various sources, one of which is motor vehicle tax. Field Work Practice is carried out at the Blitar Regional Revenue Management Unit which focuses on the role of the SIAPP application (Data Collection and Billing Administration Information System) in improving the efficiency of data collection and collection of motor vehicle taxes. The SIAPP application is used to automatically record, manage, and send tax billing letters, and replace manual systems that are prone to errors.

The work practice was carried out for one month, involving observation, interviews, literature study, analysis, and data processing using the SIAPP application. Based on the observation, it can be concluded that the SIAPP application can speed up administration, improve data accuracy, and facilitate tax collection, while reducing the risk of data manipulation thanks to the security system based on authorization and division of access areas. In addition, SIAPP enables digital delivery of collection letters, increasing transparency and taxpayer awareness. Data security is strictly maintained through NIP-based authentication and employee passwords. The SIAPP application not only improves the efficiency and security of tax management, but also contributes to increased local revenue and regional development.

Keywords: SIAPP Application, Tax Collection, Blitar Regional Revenue Management Unit